# The Community Against Preventable Injuries

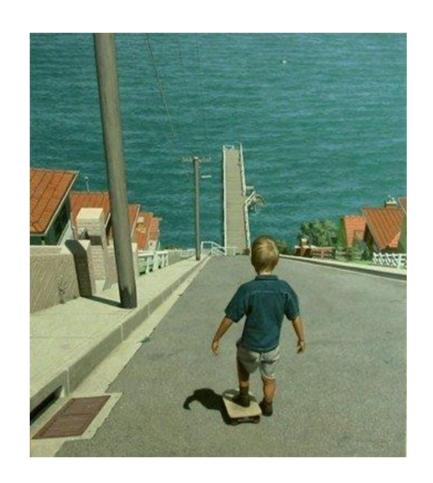
aka 'Preventable'

Dr. Ian Pike



#### Who We Are

- Announced as "SafeBC" in May 2006 by the Minister of Labour and Citizen's Services
- Recognition of the magnitude of the issue
- Provincial commitment to safety and injury prevention "in every aspect of life in BC"
- Make British Columbia "the safest province in Canada"
- Initiative has evolved registered non-forprofit governed by a Board of Directors



#### The Magnitude of the Issue

#### In British Columbia

- Each year, 400,000 are seriously injured and 1,200 die
- Leading cause of death for ages 1 − 44
- More children die from preventable injuries than all other causes combined
- Total annual cost = \$4.5 5.0B
- 3<sup>rd</sup> largest cost contributor to the BC health care system



#### A Provincial Opportunity – A Social Marketing Approach

- Understand current attitudes, perceptions and consumer "realities"
- Engage British Columbians "on their own terms"
- A holistic social marketing approach to preventable injuries
- Speak to the attitude that connects preventable injuries at home, at work, at play and on the road
- Build a "community" of divergent interests, coming together for a single issue, under a single banner, using a single approach



#### **How Preventable Works**

- Evidence-informed Injury Prevention Pillars:
  - Regulation & Enforcement of Legislation
  - Engineering & Environmental Design
  - Education & Social Marketing (Preventable)
- Partnering to combine the pillars into effective campaigns and strategies
- Leverage the partner activities and establish program synergies



#### Preventable Partners

- Partnerships are critical to the Preventable strategy
- To date, over 80+ organizations have joined, including some of the largest and most prominent organization's in BC



































# The Campaign

#### Campaign Objectives

- Raise awareness and start a "discussion" with British Columbians
- Create a province-wide injury prevention "brand"
- Transform societal attitudes and behaviours
- Create opportunity to join the movement and become an agent for change



#### Campaign Development & Delivery

- 2-year iterative process understand consumer realities and the communication opportunities
- Focus group testing of creative, vetting and approval by partner senior marketing teams
- Not-for-Profit structure and focused mission important for delivery
- Key to Delivery is Partnership
  - Tapping into partner customer communication channels and touch points
  - Meaningful co-branding to extend market penetration
  - Leverage partner expertise and resources





#### **Campaign Components**

- Mass Media (general and targeted)
- Ambient
- Guerilla Activities
- Social Media and Internet Strategy
- Partnership Programs

#### Television and Mass Media



**Drowning Prevention** 

"Have a Word with Yourself"



**Distracted Driving** 



Fall Prevention

#### Television and Mass Media







#### The Expert Champions







### Ambient Messaging and Guerilla Activity

You're probably not expecting a child to run into traffic.

preventable ca





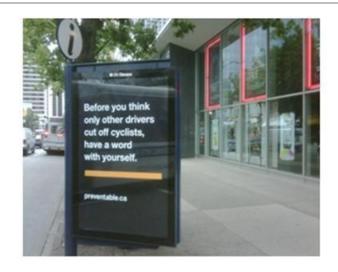








### Ambient Messaging and Guerilla Activity

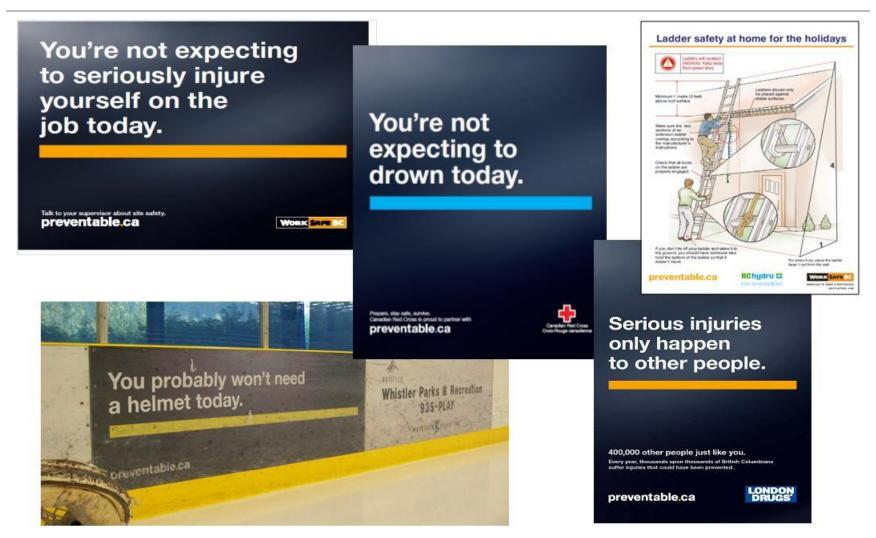




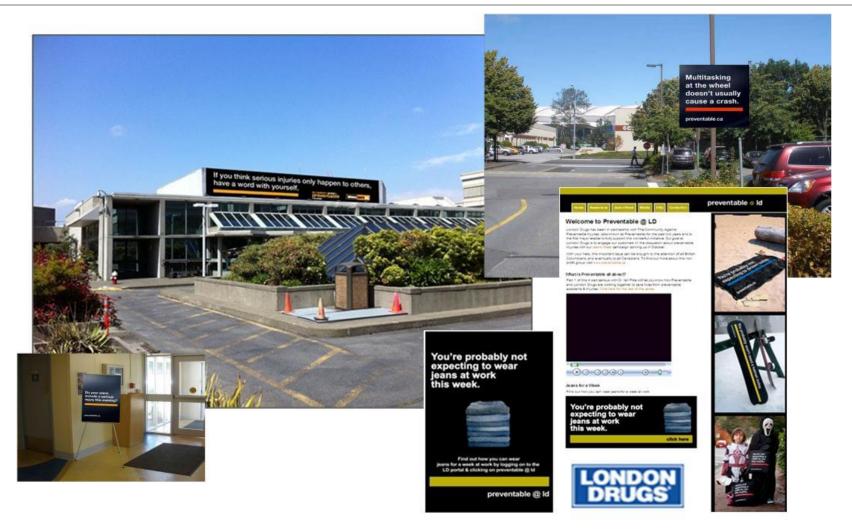




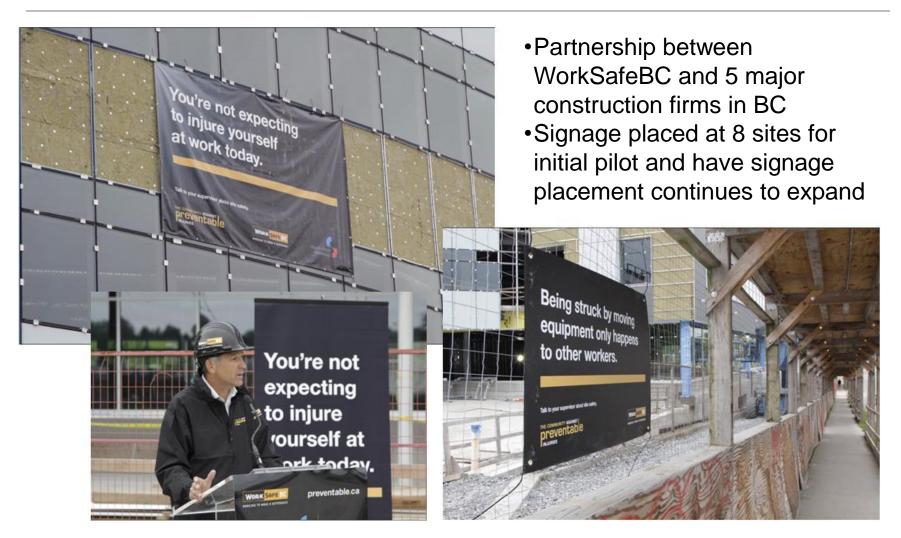
#### Partnerships and Co-branding



#### Partnership Staff Engagement Programs



#### Partnership Staff Engagement Programs



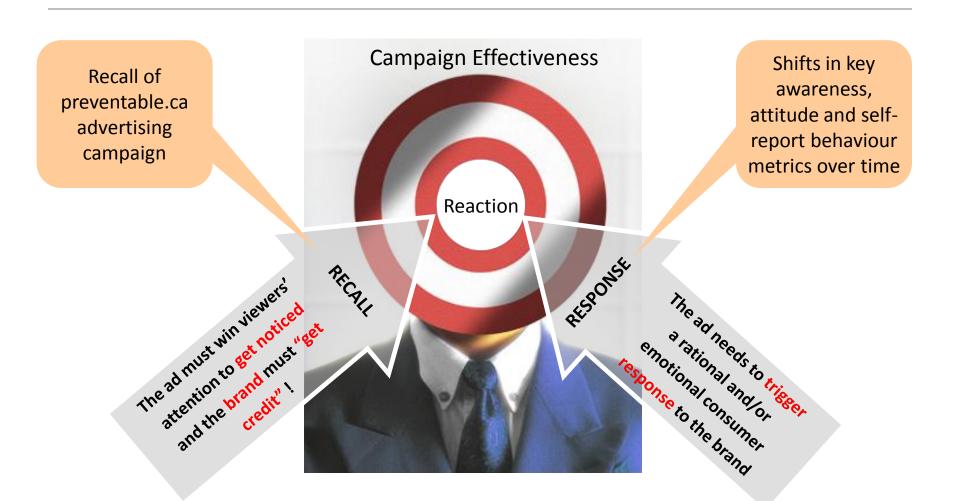
## Campaign Effectiveness



### **Social Marketing Continuum**

Injury Prevention	Cell Phone while Driving Homelessness	Obesity Climate Change Aggressive Driving	Helmets Seat Belts Recycling	Drinking/Driving Anti-smoking
Low awareness/ Unengaged	Aware No mass engagement	Consciousness Societal pressure	Behaviour Modification	Mass Engagement
	1-3 years	3-5 years	5-10 years	30 years

#### Results: Campaign Effectiveness Model



#### Campaign Summary

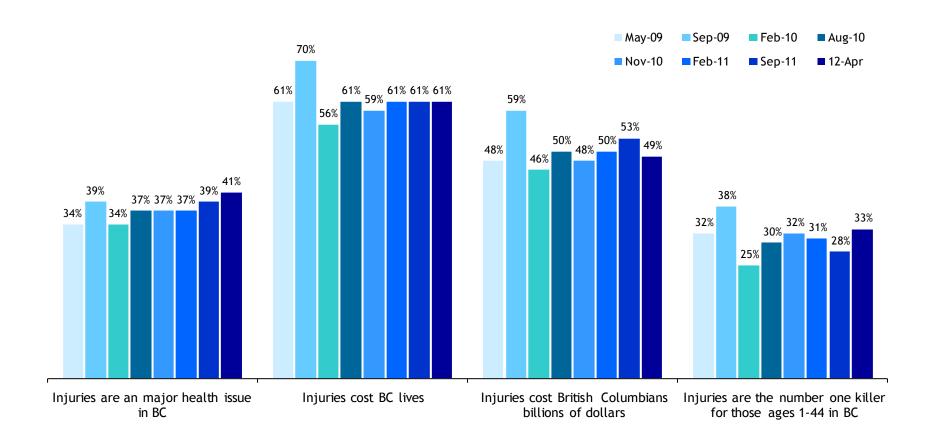
- Campaign launched in June 2009
- Reached over 2M BC customers (≈ 50% of the BC population), every week between June and December 2009, through TV, radio, print and on-line media
- Over 100M media impressions generated
- About 50,000 customers visited preventable.ca in the first year following the launch



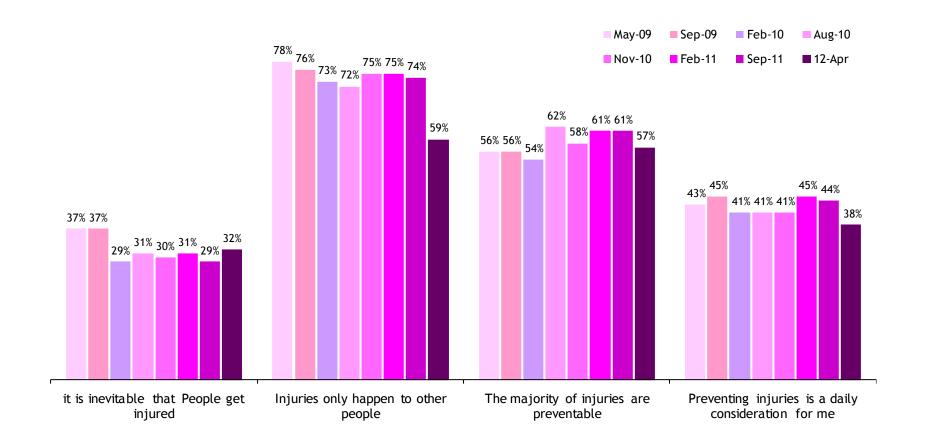
### Campaign Effectiveness Results

- Campaign recall increased by 45% (from Jun. 09 baseline to Dec. 09)
- Ads were considered informative, relevant, credible and generated selfreflection
  - TV advertising was the key driver of recall
  - No advertising fatigue during the campaign period
- **Positive shifts** (5-10%) observed in attitudes towards injury prevention

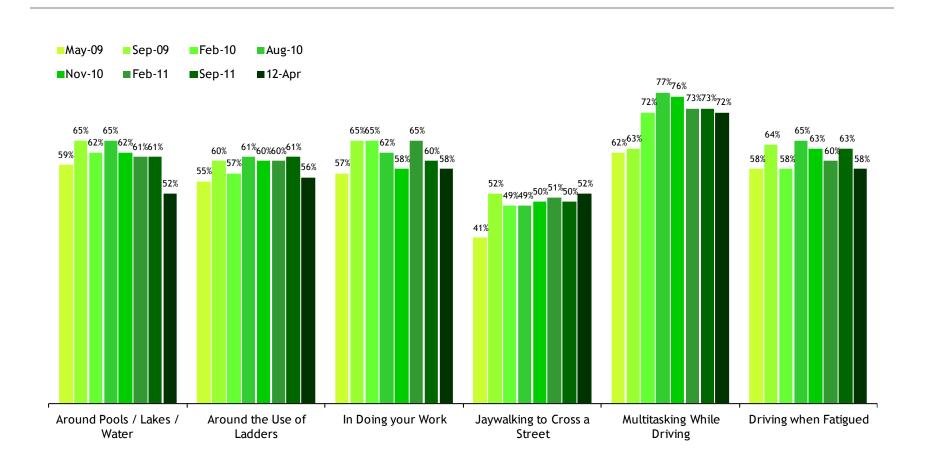
### Results: Awareness – Magnitude of the Issue



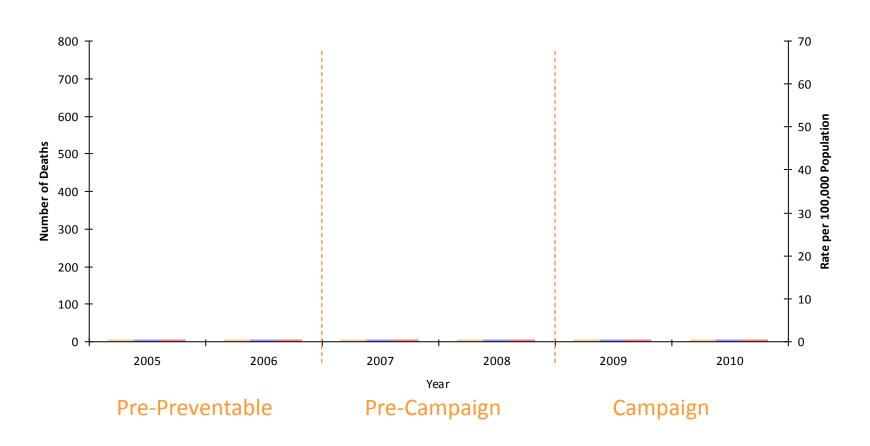
### Results: Attitudes – Inevitability of Injury



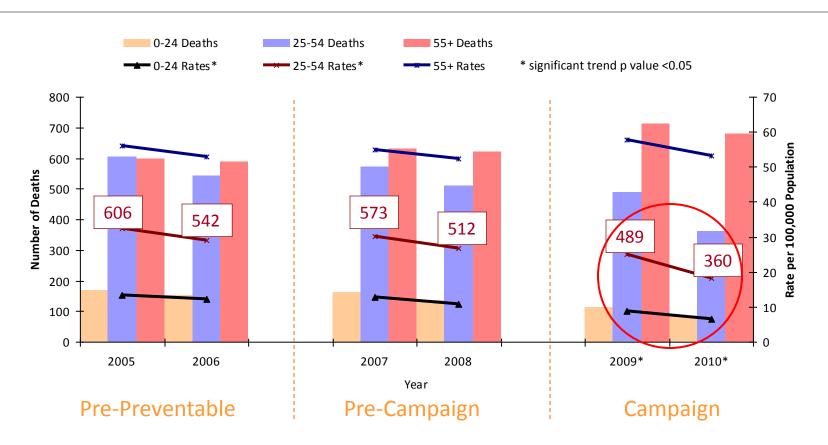
### Results: Self Reported Precautionary Actions



# Results: Number and Rate, Unintentional Injury Deaths by Year and Age Group, BC, 2005-2010

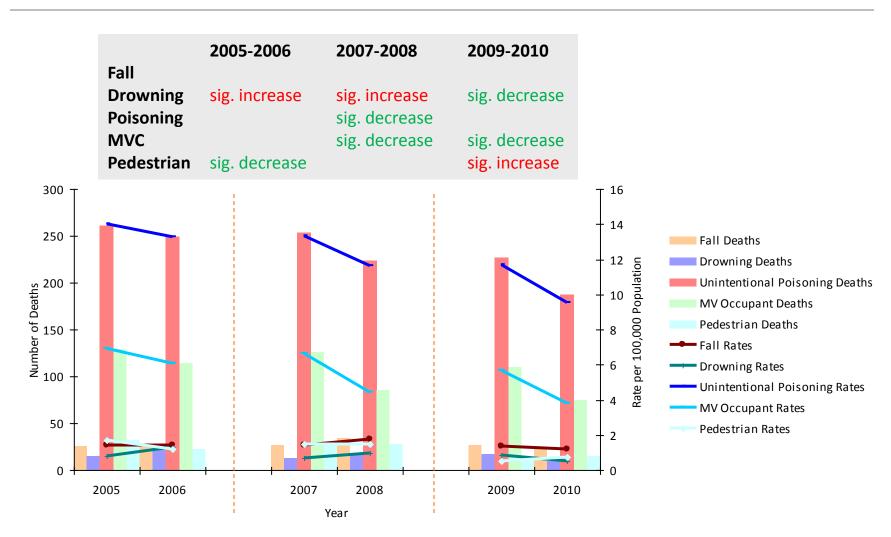


# Results: Number and Rate, Unintentional Injury Deaths by Year and Age Group, BC, 2005-2010

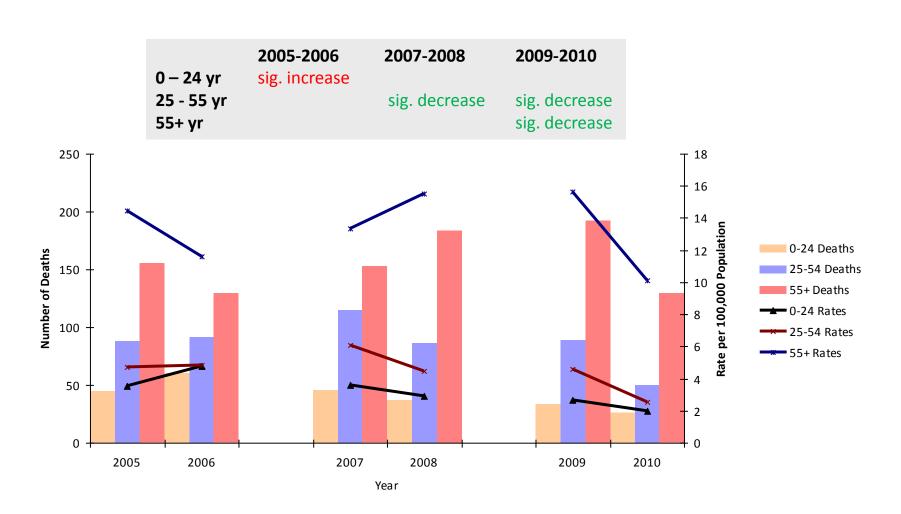


- For years 2005-2008 there were no significant trends in injury death data
- From 2009 onward a statistically significant decrease was observed for age groups 25-54 and 0-24 years

# Results: Number and Rates, Unintentional Injury Deaths by Year and Cause, Ages 25-54 Years, BC, 2005-2010



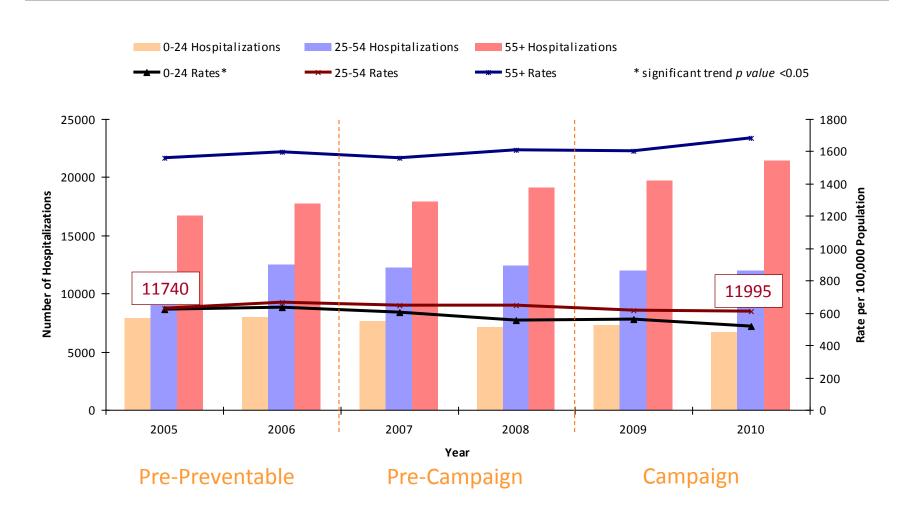
# Results: Number and Rate of Unintentional Head Injury Deaths by Year and Age Group, BC, 2005-2010



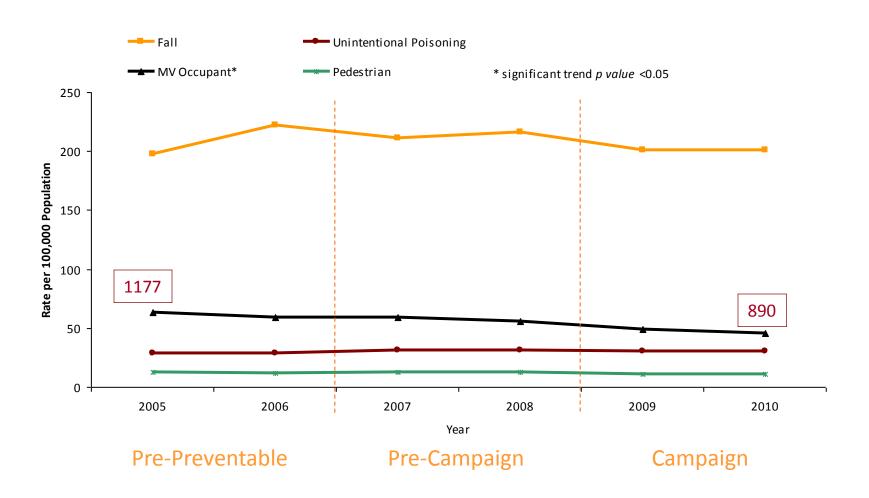
# Results: Summary - Unintentional Injury Deaths Ages 25-54 Years, BC, 2005-2010

- Since 2005, there has been an overall significant reduction of 153 fewer injury deaths among 25-55 year-olds in BC - a significant reduction was only observed during the Campaign period (2009-2010), during which 81 fewer injury deaths occurred among 25-55 year-olds in BC
- When reviewed by cause of injury, significant reductions in injury deaths among 25-55 year-olds in BC were observed in:
  - MVC (76 fewer deaths; 2007-2008 and 2009-2010 Campaign period)
  - Drowning (7 fewer deaths; 2009-2010 Campaign period)
  - Poisoning (30 fewer deaths; 2007-2008)
  - Pedestrian (10 fewer deaths 2005-2006)
- Since 2005, there has been an overall significant reduction of 63 fewer injury deaths among 0-24 year-olds in BC - a significant reduction was only observed during the Campaign period (2009-2010), during which 15 fewer injury deaths occurred among 0-24 year-olds in BC
  - This age group represents the children of our target population, and has been the secondary target of campaign messaging

# Results: Number and Rate, Unintentional Injury Hospitalizations by Year and Age Group, BC, 2005/06 - 2010/11



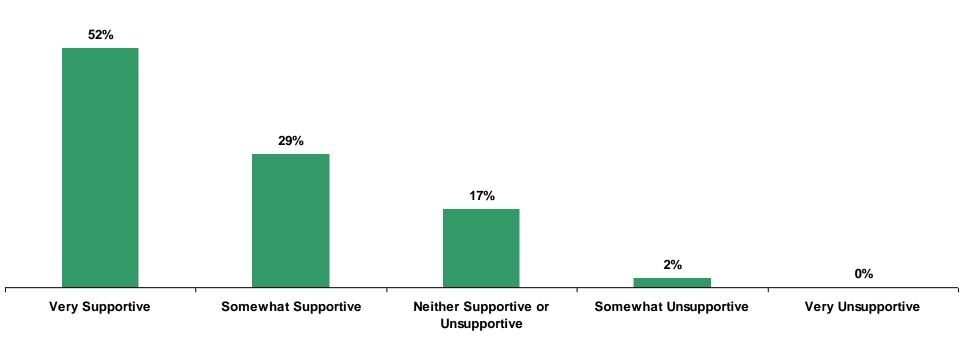
# Results: Rate per 100,000 Population, Hospitalizations by Year & Cause, Ages 25-54 Years, BC, 2005/06 - 2010/11



# Results: Summary - Unintentional Injury Hospitalizations Ages 25-54 Years, BC, 2005-2010

- Since 2005/06, the number and rate of injury hospitalizations among 25-55 yearolds in BC has remained static at approximately 12,000 per year
- When reviewed by cause of injury, since 2005/06 there has been a significant reduction of 287 fewer MVC injury hospitalizations among 25-55 year-olds in BC

### **Brand Support**



 $\mathsf{X0e}.$  How supportive are you of this organization? Base: Aware of Preventable

### Preventable Campaign Summary

Injury Prevention	Cell Phone while Driving Homelessness	Obesity Climate Change Aggressive Driving	Helmets Seat Belts Recycling	Drinking/Driving Anti-smoking
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After the first phase of the Preventable campaign, results indicate:

- A positive shift in attitudes and behaviours with regard to preventable injuries
- Positive support for the Preventable brand
- The campaign is successfully moving British Columbians from low awareness and unengaged towards increased awareness and engagement
- Significant reduction in injury deaths among 25-55 year-olds and 0-24 year-olds during the campaign period in BC
- No change in injury hospitalizations, with the exception of a significant reduction in MVC injury hospitalizations among 25-55 year-olds in BC since 2005/06

Thank You

Questions? info@preventable.ca

