



BC MUNICIPAL **SAFETY** Association

NEWSLETTER | JUNE 2021



2021-2023
BOARD OF
DIRECTORS
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CONTROL LANE
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2021 -2023 BOARD OF DIRECTORS

Distinguished industry professionals working together.

The BC Municipal Safety Association is governed by a 12-member Board of Directors, 4 appointed positions and 8 elected positions. The results of the election were shared at the Annual General Meeting on June 4, 2021.

Welcome to the new BCMSA Board of Directors, as well we would also like to extend a special thank you to our previous term's Board of Directors. We look forward to working with you to advance Health and Safety in our industry.



REBECCA CHOW, PRESIDENT
MANAGER OF OCCUPATIONAL
HEALTH & SAFETY
DISTRICT OF SAANICH



CLAY FREDIN, VICE-PRESIDENT
MANAGER, OCCUPATIONAL
HEALTH & SAFETY
CITY OF VERNON



SERGIO PICCO, TREASURER
MANAGER OF OCCUPATIONAL
HEALTH & SAFETY
CITY OF BURNABY



CANDICE ROFFE, SECRETARY
HEALTH & SAFETY ADVISOR
CITY OF WHITE ROCK



NELA GRAHAM, DIRECTOR
PROGRAM MANAGER,
PREVENTION SERVICES
METRO VANCOUVER



RONDI SHANKS, DIRECTOR
HEALTH & SAFETY COORDINATOR
SUNSHINE COAST REGIONAL
DISTRICT



JUDITH TROTTER, DIRECTOR
OCCUPATIONAL HEALTH &
SAFETY SPECIALIST
CITY OF SURREY



NATHAN PETERS, DIRECTOR
OCCUPATIONAL HEALTH &
SAFETY ADVISOR
CITY OF KELOWNA



**NANCY TAYLOR, DIRECTOR
(APPOINTED)**
EXECUTIVE DIRECTOR
LGMA



**DAN SMITH, DIRECTOR
(APPOINTED)**
OH&S SPECIALIST
CITY OF VANCOUVER



MIKE ROBERTS NON-VOTING
EXECUTIVE DIRECTOR
BCMSA



VACANT, DIRECTOR
WORKER REPRESENTATIVE

DISCUSSION FORUMS

JOIN THE CONVERSATION!



MUNICIPAL SAFETY FORUM

This group is for Occupational Health and Safety Committee members and anyone with an interest in Health and Safety in the local government sector.

DISABILITY MANAGEMENT COORDINATORS

This group is for Disability Management Coordinators employed in local government.

MUNICIPAL SAFETY MANAGERS/ADVISORS

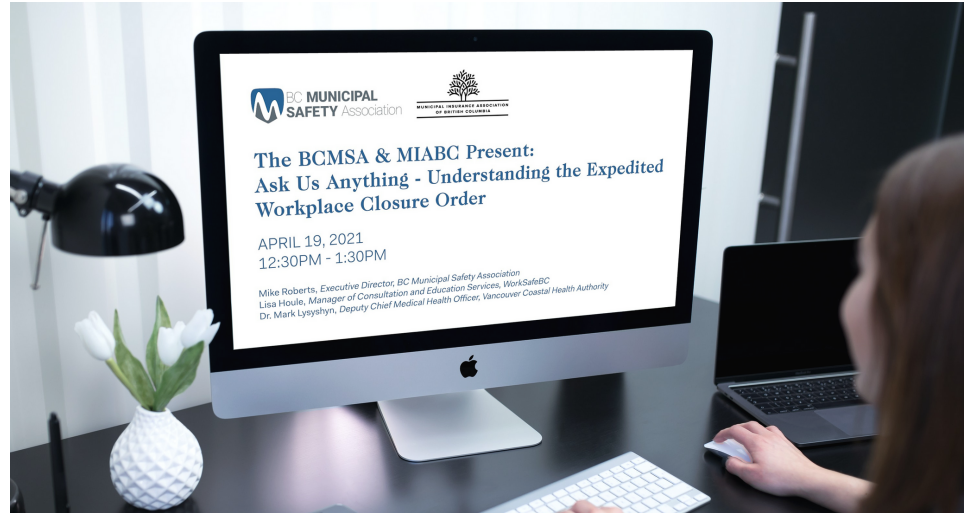
This group is for Safety Managers/Advisors that are employed in Local Government.

[MORE INFO](#)

2021 WEBINARS

Several times a year we host a free one-hour webinar. Missed one? Click below to View them today!

[MORE INFO](#)



2021 ANNUAL SURVEY RESULTS

Thank you for your participation. We heard you and the valuable feedback you have provided will help us shape our ongoing strategic plans.

Your Top Health & Safety Concerns:

1
Psychological
Health &
Safety

2
Ergonomics

3
Slips, Trips &
Falls

CONGRATULATIONS TO THE SURVEY COMPLETION WINNERS OF A \$100 GIFTCARD!

RON BOOTH, CITY OF NEW WESTMINSTER
JENNIE SMALL, DISTRICT OF SQUAMISH

Annual Award Nominations Open Now!

Safety Improvement Award
Organizational Safety Excellence Award



ORGANIZATIONAL SAFETY EXCELLENCE

Objective of the Award: To recognize local governments for activities that improve experience rating, and ultimately reducing injuries, illness, disease and fatalities. To be eligible, an organization must meet one of the two following criteria:

- The current experience rating is in a discount position with a consistent experience rating discount of -20% or more over a three-year period, or
- A reduction of 20 percentage points in the past 4 years and has to be in a discount by the end of the most recent three-year period..

[MORE INFO](#)

SAFETY IMPROVEMENT

Objective of the Award: To recognize local governments for activities that improve experience rating, and ultimately reducing injuries, illness, disease and fatalities. To be eligible, an organization must meet the following criteria: A reduction of 15 percentage points or more in the past 4 years with the current experience rating no greater than +20%

[MORE INFO](#)

TOP WOMEN IN SAFETY 2021 CONGRATULATIONS

REBECCA CHOW, CRSP, CDMP

Please join us in congratulating Rebecca Chow, BCMSA's Board of Directors President and Manager of Occupational Health & Safety for the District of Saanich as being recognized as one of the Top Women in Safety 2021!

Rebecca, your dedication to providing a wide array of excellent support to our association and organizations across British Columbia has always been a great example of your dedication and commitment to occupational health and safety.

Psychological Health and Safety Certificate

SENIOR LEADER | MANAGER | EMPLOYEE



NEW PARTNERSHIP

[MORE INFO](#)

13 NEW COURSES | 3 NEW CERTIFICATE PROGRAMS



Senior Leader Certificate
8 Hours Total

The Critical Importance of Cultivating PH&S Work Environments: Understanding Employer Responsibilities

Enhancing Individuals & Organizational Change: Actionable Steps to Cultivate Psychologically Health, Safe & Resilient Work Environments



Manager Certificate
16 Hours Total

PH&S in the Workplace: An Overview for People Leaders, Managers and Supervisors

Psychological Safe Leadership: What it is & Why it Matters

The Critical Importance of Emotional Intelligence & Resilience for People Leaders

*Elective of your choice (4 hours)



Employee Certificate
16 Hours Total

Remaining Psychological Healthy, Well & Resilient through Stressful Times

Enhancing Personal & Workplace Relationships: Effectively Communicating and Managing Interpersonal Conflict

*Elective of your choice (4 hours)

*Elective of your choice (4 hours)

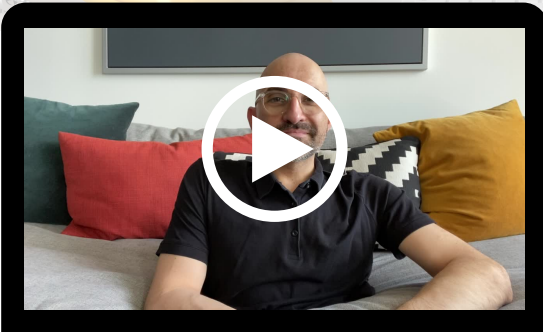
*Electives Include:

Discuss Mental Health Preventative Approaches | Discuss Civility and Respect | Describe CBT
Describe Common Mental Health Issues | Initiate Strategies for Work life Harmony
Explain how to Enhance Sleep | Any other BCMSA Approved PH&S Course

THE 3RD ANNUAL
PWABC & BCMSA

VIRTUAL
10.05.2021
10.06.2021

JOINT ANNUAL CONFERENCE & TRADESHOW



OCTOBER 5
KEYNOTE PRESENTATION
SPENCER WEST
INTERNATIONAL SPEAKER;
BESTSELLING AUTHOR; WORLD
CHANGE WARRIOR/ACTIVIST

[REGISTER NOW](#)

Redefine Possible: Lessons for Tackling Mountains in the Corporate World

Spencer West invites audiences to experience the transformation that can occur when we “redefine possible”.

With his trademark humor and humility, Spencer spins a spellbinding story of the challenges he faced after losing his legs from the pelvis down at age five, and the journey of discovery that ultimately enabled him to summit Mount Kilimanjaro using his hands and wheelchair.

Spencer applies the insights gleaned from a lifetime of overcoming obstacles to help leaders and employees identify their own roadblocks and push past them. His inspiring message and tangible life lessons motivate audiences to believe they can tackle any goal, whether personal or professional.

Spencer is the author of the best-selling book *Standing Tall: My Journey*, and star of the documentary *Redefine Possible: The Story of Spencer West*, which premiered at the Toronto International Film Festival in 2012.

#JAC2021 will provide you with direct access to real-life local government case studies and success stories, as well as direct access to a virtual community of hundreds of health and safety and public works professionals.

Information sharing, question-and-answer sessions and networking are a vital part of the conference experience and will be made available through the virtual conference platform. The solutions you can find at the conference can save your organization hundreds or even thousands of dollars in consulting fees. Stay current with information and emergent trends, technologies, and best practices. All this, virtually and conveniently from wherever you are.

You also have the opportunity to learn about exciting products and new services from the virtual tradeshow.



[MORE INFO](#)

BCMSA
NEWS
06.21

The Success-Energy Equation: How to Regain Focus, Recharge Your Life, and Really Get Sh!t Done

In an age of disengagement, distraction and fatigue further exacerbated by the on-going pandemic, how we work and live has been tested. We're busy, stretched and stressed, and as we navigate the constant change and uncertainty, it can feel difficult to stay positive, and do our best work.

By using the wisdom of science and your own innate common sense, you can combat what Health and Productivity Expert Michelle Cederberg calls 21st-and-a-quarter-century stress, and tap into a well of energy that will reduce overwhelm and stress in every area of your life.

Full of hilarious stories, anecdotes and innovative strategies, you'll leave this session with a renewed sense that it's possible to break free from stress and drive your own success, through the pandemic and beyond. That's Success-Energy, and it's a formula worth calculating.



OCTOBER 5
KEYNOTE PRESENTATION
MICHELLE CEDERBERG
CHANGE, HEALTH AND
PRODUCTIVITY EXPERT; AUTHOR

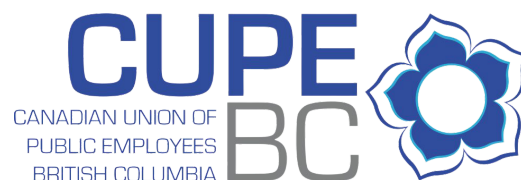
THE 3RD ANNUAL
PWABC & BCMSA

VIRTUAL
10.05.2021
10.06.2021

**JOINT ANNUAL
CONFERENCE**

**20
21**

**THANK YOU PARTNER
SPONSORS!**



BCMSA
NEWS
06.21



MSI

Musculoskeletal Injury

Work Safe.
It's your move



Personal Risk Factors
Worker as a dynamic individual with controllable & uncontrollable personal risk factors.



Contact Stress
Pressing muscles, tendons or elbow or hand surfaces.



Vibration & Jarring
Work performed with vibration.



Posture
Reaching, Twisting, Bending, Repetition & Bending.



Force
Lifting, Carrying and Gripping.



Repetition & Duration
Lack of variety for a long period of time.



Cold Temperatures
Work performed in cold temperatures.



Hot Temperatures
Work performed in hot temperatures.

PARTNERS FOR A SAFER WORKPLACE

[MORE INFO](#)

BCMSA is proud to of our partnership with Devco Consulting Ltd! This strategic alignment provides safety programs, services, information and products available for BC Municipalities!

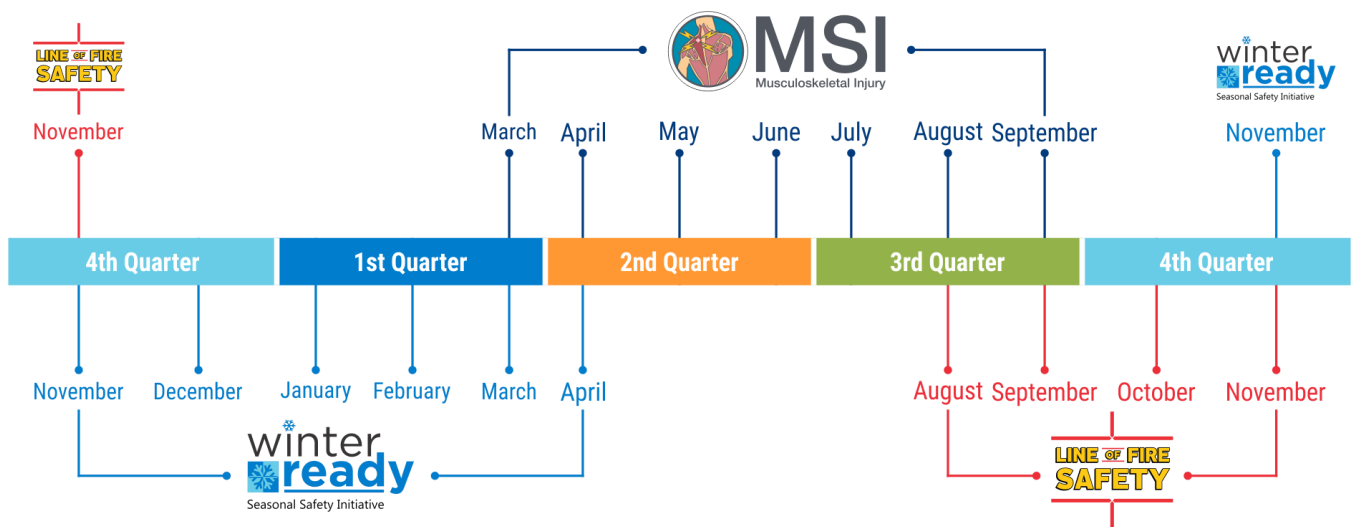
Check our our website for:

- Safety Talks,
- Safety Meeting tips and tricks
- Safety initiative resources
- Safety initiative Media kits and PowerPoint presentations
- Online store where you can purchase visual aids

DEVCO
Live, work safely.

BC MUNICIPAL SAFETY Association

Start your MSI Initiative now!





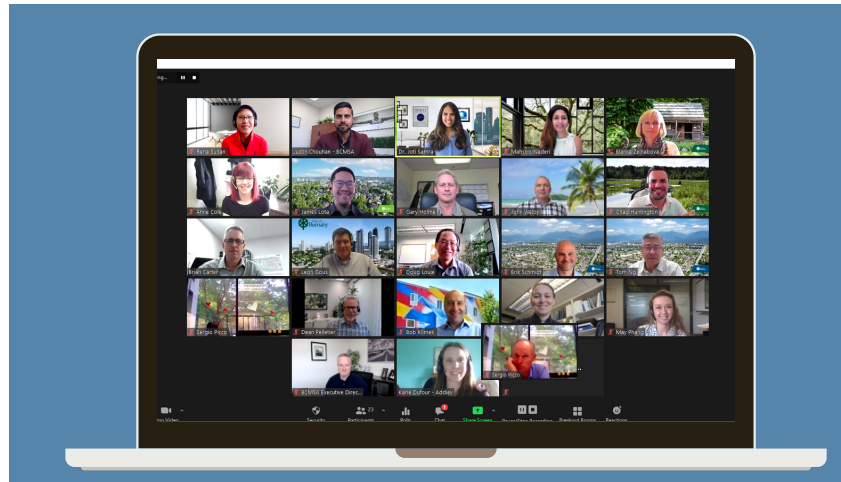
MANAGER OF AUDIT AND TRAINING SERVICES

TRAINING & COR UPDATE

JUSTIN CHOUHAN

The first half of 2021 has had its set of challenges for the BCMSA as we continue to live through the global pandemic that is COVID-19. As the world continues to change amongst us, so has the way we operate here at the BCMSA.

Our in-person training portfolio has almost entirely been transformed into a virtual model that has been widely accepted by the municipal sector throughout British Columbia. In an attempt to support municipalities across the province, the BCMSA has continued to schedule monthly open-enrollment virtual training sessions throughout the year for those organizations that may not have enough students to run an internal training session. As a result, we have been able to connect with numerous new City's, Districts, Towns and Villages throughout the province. A silver lining of the pandemic is the number of new relationships that were built with organizations that needed support and which will allow the BCMSA to increase our reach to



CONGRATULATIONS

CITY OF BURNABY



support local government across all of BC – something that has always been part of our strategic plan here at the Association.

The BCMSA also partnered with My Workplace Health to carry forward the Psychological Health and Safety Certificate Program for local government. There has been extreme interest within the industry around this certificate and the BCMSA is committed to servicing the membership through 2021 and beyond. I

would also like to congratulate the City of Burnaby as their Senior Management team was the first cohort within local government to complete the Senior Leaders Certificate for our Psychological Health and Safety Program.

Unimaginably, our training in the first half of 2021 has exceeded the number of courses booked in the first half of 2019 – our greatest training year to date. I am extremely proud of the

profound work the BCMSA has done in both 2020 and 2021 which has exceeded even our own expectations.

The COR program continues to function as is for the time being and a Proof of Concept will take place in November within the Municipal Sector which will pilot a re-vamped COR process. This pilot will include auditing against a new COR Standard while using a unified COR Audit Tool amongst all Certifying Partners. The BCMSA also ran it's first ever Virtual Internal Auditor training Session in May which was met with an extremely positive response. Going forward, Internal Auditor training will be offered both in-person and virtually to allow organizations residing outside the lower mainland to attend without travelling. As always, the BCMSA will continue to provide COR updates and communicate all changes from the COR program to our members and clients.

I am also extremely thankful for how our industry has been able to care for each other throughout the pandemic. The BCMSA could not have achieved this level of successes without the contribution and continued support of our membership.

Thank you,

Justin Chouhan,
Manager of Audit & Training Services

CERTIFICATE PROGRAMS

BCMSA recognizes that a number of municipal employees have extensive training in the field of health and safety and deserve recognition. We also know that employees and municipalities need guidance in selecting the appropriate training for staff depending on their role within the municipal health and safety program.

Supervisors Safety Certificate Program

The Supervisors Safety Certificate Program (SSCP) will recognize those who have invested time and energy into learning the key elements of occupational health and safety from a supervisor's perspective.

[MORE INFO](#)



Municipal Worker Safety Certificate Program

This certificate program provides municipal workers with training on key elements of OH&S in a public works environment. The program is offered in a convenient three-day format that can be scheduled consecutively, if desired. Students could receive up to 2.4 EOCP CEU's upon program completion.

[MORE INFO](#)



VIRTUAL TRAINING SCHEDULE

Open Enrollment: Get your Supervisor or Municipal
Worker Safety Certificate!

UPCOMING TRAINING

Presentation Skills, Communication & Crew Talks	June 29, 2021
JOHSC Fundamentals	July 7, 2021
JOHSC Fundamentals	July 21, 2021
JOHSC Fundamentals	August 26, 2021
JOHSC Fundamentals	September 21, 2021
Incident Investigations	September 21, 2021
Hazard Identification and Risk Assessment	September 22, 2021
Worksite Safety Inspection	September 22, 2021
Presentation Skills, Communication & Crew Talks	September 23, 2021
Presentation Skills, Communication & Crew Talks	September 27, 2021
JOHSC Fundamentals	October 27, 2021
JOHSC Fundamentals	November 18, 2021
JOHSC Fundamentals	December 16, 2021

[REGISTER NOW!](#)

NEW ONLINE COURSE!



BLOODBORNE PATHOGENS E-LEARNING

Most workers won't ever come in contact with blood or body fluids, however all workers must take basic precautions because it is possible to become infected from a single incident if exposed on the job.

This online course has been designed to keep you SAFE and is presented in three modules with the objectives of understanding what the hazards and risks are; understanding how to prevent and control exposure and; knowing what to do if facing exposure to bloodborne pathogens.

[MORE INFO](#)

NEW COURSE!



Traffic Control Lane Closures & Supervisions

Many different roadside workers will take on the responsibility of managing traffic control, including: Traffic Control People (TCPs), Laborers, Foreman & Superintendents and Equipment Operators. Workers need to know their rights and responsibilities when in charge of traffic control. This course will provide information for all workers to safely identify and work with traffic control concepts.

[MORE INFO](#)

BCMSA WHMIS 2015 ONLINE TRAINING

[MORE INFO](#)

BCMSA offers a **low cost** easy to use WHMIS online training course. Buy in bulk, assign to your workers and easily track their completion!

CLEARING THE AIR ON TOXIC PROCESS GASES

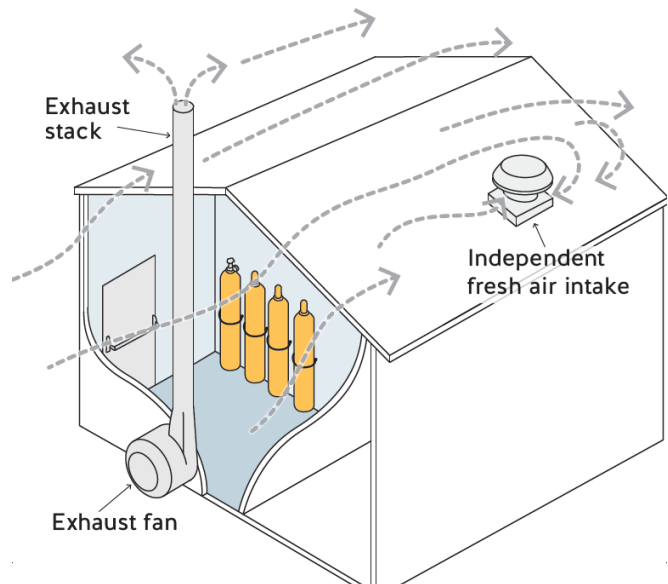
Water treatment plants, swimming pools, and other facilities need proper exhaust ventilation when using “toxic process gases” like chlorine, ozone, ammonia, and sulfur dioxide.

It’s not uncommon to see reports in the media about small chlorine leaks at swimming pools. Those often happen when chlorine gas is produced inadvertently from an improper mix of pool chemicals. Lifeguards and pool staff evacuate unsuspecting swimmers and the fire department arrives. When the safety system works, the risk of serious injuries is reduced.

But a major leak could be catastrophic. If a larger amount of a toxic process gas (TPG) like chlorine enters the general ventilation system, more people could be exposed to significant levels of it. That is why it is important for municipal facilities to install, maintain, and operate ventilation systems that move leaked gases away from workplaces, patrons, and the public.

Reducing risk before harm is done

Employers need to be aware of the risks of TPGs. Prevention officers from WorkSafeBC’s Risk Analysis Unit (RAU) are engaging water treatment plants that use chlorine and other TPGs for disinfection, as part of an ongoing inspection initiative. In addition to inspecting, the RAU is providing employers and their workers with resources to assist with the development and maintenance of safer environments for workers, patrons, and surrounding communities. RAU’s approach combines education, consultation, and enforcement. Ultimately, the goal is to raise awareness and minimize risk before harm is done.



Toxic process gas enclosures

Water treatment plants and other facilities using TPGs need enclosures (sealed rooms) that house all toxic process gas-containing components of their systems, including gas cylinders, pipes, tubing, regulators, valves, and plumbing for injecting chlorine into water. The TPG enclosure must have its own dedicated exhaust system — separate from the rest of the building. To ensure safety in the event of a leak, exhaust should exit the building directly, going straight from the enclosure to the outdoors. The ductwork should never pass through adjacent indoor work areas.

Exhaust fans positioned outside building

The placement of exhaust fans outside of the building is another important feature of an effective ventilation system. The fans need to be outside of the building to keep the exhaust ducts under suction (negative pressure), which causes the exhaust to be sucked out of the building. If an exhaust fan is located within a building, any cracks or gaps in the ductwork could allow TPG-containing exhaust to be discharged back indoors.

Exhaust stack extended above building

The exhaust must be discharged away from the fresh air intakes of the building — and of any other buildings nearby. This calls for an exhaust stack that extends well above the building, so that any emissions can be dispersed into prevailing winds, away from workplaces and people below.

Resources and more information

The following resources provide information on compliance with the Occupational Health and Safety Regulation, as well as measures to ensure a safe environment for workers, and for the communities around facilities in which chlorine is stored or used.

These can be found on worksafebc.com:

- [Toxic process gas self-assessment tool](#) for employers using toxic process gases in water and wastewater treatment facilities,

- Guide to [Safe Work Practices for Chlorine](#)

Workers are encouraged to speak with their supervisor or safety committee representative if they have any concerns about working with chlorine or any other TPG. Employers are advised to talk with their ventilation service suppliers and to get more information about handling any TPGs used in their businesses.

Additional information and assistance are available from your local WorkSafeBC hygiene officer.

Contact the WorkSafeBC Prevention Line:

Phone: 604.276.3100 (Lower Mainland)

Toll-free: 1.888.621.7233 (1.888.621.SAFE) (Canada)



3E PROTECT SDS & CHEMICAL MANAGEMENT TOOL

Did you know BCMSA offers **reduced rate** access to our membership on a sliding scale. With 3E Protect every employee, handler and customer can access updated SDSs, labels and Extended Safety Data Sheets (eSDSs) in the language and jurisdiction required anytime, anywhere. Contact us for more information.

Already enrolled? Want to learn more? Below are some training documents to help support you and your team:

[3E Protect™ User Guide](#)

[Advanced Basic User Training Video](#)

[Facility Manager Training Video](#)

WHAT ELSE CAN OUR COURSES PROVIDE BEYOND KNOWLEDGE?



BRITISH COLUMBIA
INSTITUTE OF TECHNOLOGY

BCIT offers elective transfer credits into their Occupational Health & Safety Certificate Program as follows:

- 8-hour course = .5 transfer credit
- 16-hour course = 1 transfer credit
- 24-hour course = 1.5 transfer credits
- Supervisor Safety Certificate Program (SSCP) = 2 transfer credits
- Municipal Worker Safety Certificate Program (MWSCP) = 1.5 transfer credits



EOCP

Environmental
Operators
Certification
Program

Many of our training programs have been granted CEU's from the Environmental Operators Certification Program (EOCP). Information on available CEU's are noted in the Course Catalogue. BCMSA is proud to

INTERNAL AUDITOR TRAINING

This two day course is for staff from local governments or naturally-aligned organizations who wish to learn more about how the COR audit is conducted. Participants wishing to become certified Internal Auditors must successfully complete a student audit within three (3) months. In order to maintain certification, two (2) maintenance Internal audits and seven (7) hours of approved training must be completed within 3 years of Internal Auditor Certification.

Date: September 28-29, 2021

Location: Virtual or BCMSA Training Room

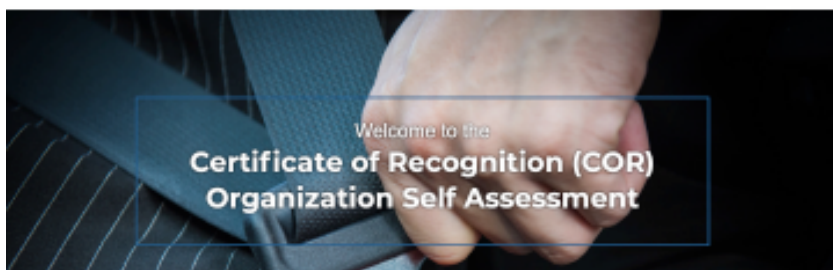
[REGISTER](#)

SMS TRAINING

Prerequisite for Internal Auditor Training: Safety Management Systems A Health and Safety Management System is a comprehensive in-depth approach that addresses all aspects of an organization's operations from a health and safety viewpoint and involves management and workers in a meaningful way. An organization wishing to pursue COR must have had the CAO or another manager participate in a Safety Management Systems course.

[MORE INFO](#)

COR AUDIT TOOL



Check out our **free** interactive online self assessment for organizations to receive feedback on their readiness for a COR review. This tool can also be used as a way to assess their current Safety Management System as measured by WorkSafeBC COR Standards and Guidelines.



ABOUT COR

The Certificate of Recognition (COR) program rewards employers who have developed and implemented safety management systems against industry based standards. It provides an opportunity for employers and safety associations to take a proactive role in promoting health and safety. Employers can reduce injuries and accidents in the workplace, reducing worker suffering and improving the workplace safety culture. Achieving and maintaining a valid COR is required for earning an annual incentive payment from WorkSafeBC.

Certificates are issued by WorkSafeBC and are co-signed by the Certifying Partner. The BCMSA is the Certifying Partner for employers in the Local Government Classification Unit and is responsible for the creation of the Local Government Audit Tools, Training and Certifying External and Internal Auditors, and overall quality assurance of the program.

Have questions or want more information?

Justin Chouhan

Manager of Audit & Training Services
jchouhan@bcmsa.ca | 778-278-3435

Dale Seth

COR Program Administrator
dseth@bcmsa.ca | 778-278-3435

SAFETY TALKS

Monthly safety talks researched and designed for easy delivery. One thing you can check off your to-do list today. Since 2010 we've been developing monthly crew talks that we believe are relevant to you and your workplace health and safety. Print them. Share them. Consider this your shortcut to getting the crew talk done.

[VIEW NOW](#)

EMERGENCY SCENE TRAFFIC CONTROL

BCMSA maintains the Province-wide database of trained instructors and trained individuals, and will continue to provide Certificates upon completion of the courses.

If you have individuals in your organization trained to facilitate this course in-house, please make sure you have the current edition of the training manual updated after 2019 regulation updates. BCMSA will not be able to provide certification of anyone trained with outdated material.

Need new material?

Contact dseth@bcmsa.ca. Digital manuals now available!

STAY IN TOUCH

BC MUNICIPAL SAFETY
ASSOCIATION

215 - 5385 216 Street

Langley, BC V2Y 2N3

T: 778-278-3435 | bcmsa.ca



2021 MEETING DATES



RGM September 17
Langley, BC

RGM December 3
Langley, BC

[MORE INFO](#)